

# TECHNICAL NOTE

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Raised by: RW

Distributed to: as required

Soundtracs - Digico(UK) Ltd. unit 10 Silverglade Business Park Chessington Surrey KT9 2QL England  
 Tel: +44 1372 845600 Fax: +44 1372 845656 email: [support@digiconsoles.com](mailto:support@digiconsoles.com)

## All SD Consoles - Updating Waves DLL File - D:\SDx\RemoteMultiRackAG.dll

Waves have identified an issue where Waves MultiRack running on a PC may intermittently report that Waves Mirroring is broken when it is actually still mirrored and functioning normally.

This report is reflected in a warning message displayed on the console itself.

To fix this issue, a new version of RemoteMultiRackAG.dll (dated 25/08/19) is available and this should be copied into the console D:\SDx\ folder replacing the existing RemoteMultiRackAG.dll (dated 29/03/18)

1. Copy the RemoteMultiRackAG.dll from the downloaded ZIP package to a USB key.
2. From the console application, touch on Master Screen Setup > Quit To Windows.
3. Run Windows Explorer and navigate to D:\SDx (the main folder containing the console application)  
 To run Explorer, for all consoles except SD12 and Quantum 7 right click on the Start button and select "Explore". For SD12 and Quantum 7 left click on the Start button and select either "Computer" or "DiGiCo(D:)"
4. Insert the USB key into the console and when it appears in Explorer copy the new RemoteMultiRackAG.dll (dated 25/08/19) from the USB key into the D:\SDx folder replacing the existing version (dated 29/03/18)
5. Close Windows Explorer and run the SDx application.

